

Dear Members of the City Council,

The following is a summary of recent activities covering the past week:

### **Code Enforcement**

**1100 Block of Baker:** Male transient observed camping on the front area of local business. **Male contacted and stated he was from out of state but here for recovery. Male was kicked out of recovery due to curfew violation and awaiting to be picked up by another recovery facility. Male's information recorded.**

**100 Block of 19<sup>th</sup> St:** Observed elder female transient camping at the rear area of local business. **Welfare check conducted and outreach worker to follow up with possible assistance. Female claims to have cancer and other health issues. Outreach workers had to search for the female as she did not show up for her appointment at the agreed time.**

**2100 Block of Harbor:**

- Large transient camp observed in parking lot of a vacant business, rats reported coming from property. **Observations reported to property owner with timeline to clear property. Owner has cleared and cleaned the property.**
- Known male transient observed drinking alcohol from open container while sitting on the ground of a business parking lot. **PD called, outcome unknown.**

**600 Block of Paularino:** Report of aggressive transient deterring customers. **Observed known male transient camping at the business. Male had been warned by manager to "keep away" from the property. Manager called PD but male left the area and manager cancelled the call.**

**190 Block of 17<sup>th</sup> St:** Observed male transient camping in front of vacant business with trash/debris and broken glass scattered. **Male contacted and stated that his girlfriend made the mess earlier the night before. PD contacted and the male was cleaning the area. Property manager to be notified.**

**3000 Block of Bristol:** Observed male transient camping at side of local business. **Manager asked male to clear the area. Male complied.**

**2900 Block of Harbor:** Male and female transient camping at trash enclosure of business. **Both cleared the area.**

**1400 Block of Baker St:** Observed male with pants down to his knees spinning around falling into the street. **Male was under the influence of unknown substance, PD was called and made an arrest.**

### **Outreach**

**\*The notations below depict the breadth and depth of collaborative commitment the Outreach Team engages in every week to further their mission of connecting the homeless and those at risk of becoming homeless to the services they need to obtain or maintain**

**housing.** Even though we send these updates out each week, I am reminded, and I hope you are too, that this dynamic team goes to great lengths to make the Costa Mesa community safer for residents, businesses, and City staff. They are to be commended!

**Linkage/Housing Assessment & Social Services:** A homeless veteran living in his car met with Outreach for housing assistance. Outreach administered a housing assessment for client making him eligible for permanent supportive housing. Outreach also provided client contact information for Veteran Affairs housing specialist.

**New Client/Possible Reconnection:** A young woman met with Outreach for assistance with a reconnection back to Rhode Island. She was in Costa Mesa for treatment. Outreach provided the client with an Identification Voucher and information about OC Mental Health services.

**New Client/Possible Reconnection:** Resident client met with Outreach for housing options and possible reconnection out of state. Outreach will work with client in getting her reconnected.

**New Client Intake:** Client has been living in her car for the last 3 months in Costa Mesa and is interested in housing and employment resources. Outreach linked client to a local non-profit organization in Huntington Beach and provided resources for jobs.

**New Client Intake:** An elderly gentleman, who grew up in Costa Mesa, has been on the streets for 3 weeks. He is working with SOS to get an Identification Card Voucher and is interested in medical resources.

**Housed Independently:** A mother and young son are residing in a temporary shelter and will move into their Section 8 apartment in Fullerton at the beginning of next month.

**Housed Independently:** A long term, mentally disabled resident has been housed by a local non-profit and is also working at a local retail facility.

**Temporarily Housed:** Outreach worker and probation officer collaborated to place homeless chronic offender in temporary housing which will cater to his mental health needs.

**Temporarily Housed:** Outreach connected senior client with temporary housing while attempting to link him with Social Services and the Social Security Administration.

**Temporarily Housed:** Resident client was temporarily housed at a motel outside of Costa Mesa through Older Adult Support and Intervention Services (OASIS).

**Temporarily Housed:** Outreach has been informed that a chronic offender and resident client has been jailed due to outstanding warrants.

**Linkage Social Services:** Outreach contacted Peace Resource Center through Saddleback Church to find legal advocate for community impact team member for assistance on court case.

**Linkage Social Services:** Outreach and OC Mental Health collaborated to re-link homeless resident to Medi-Cal and connect her to a nonprofit which specializes on helping women gain employment.

**Linkage Social Services:** Outreach linked client to County Social Services Agency to apply for medical insurance.

**Linkages Social Services:** Outreach linked resident client, who lives in her car with her cat, to Social Services for food stamps. This client and one other individual were also linked to Public Consulting Group for their Social Security disability claims.

**Linkages Social Services:** Three resident clients met with Veteran Affairs housing specialist to begin housing paperwork. One client was also linked to Catholic Charities.

**Linkage Mental Health:** OC Mental Health and Outreach met with client at the park and connected him to mental health services.

**Linkage Mental Health:** OC Mental Health and Outreach attempted to provide mental health linkages to female homeless client, but client was non-compliant to services.

**Linkage Mental Health:** Outreach has linked a chronically homeless client to OC Mental Health youth substance abuse program.

**Linkage Medical:** Outreach was informed that a client had been released from the hospital. Outreach provided client and his wife with bus passes to attend follow up medical appointments.

**Linkage Medical:** Homeless resident client informed Outreach of his broken leg and discontinuation of his insurance policy. Outreach assisted client in reinstating his insurance and made an appointment for client to see a medical specialist.

**Linkage Medical:** Outreach spoke to resident client's medical specialist regarding status disability verification documentation.

**Intake/Housing Assessment:** Three clients were administered a housing assessment and deemed eligible for permanent supportive housing.

**Linkage Documentation:** Outreach provided non-resident client resource to get pet certification online.

**Linkage Documentation:** Outreach completed resident client's public transportation application for disabled bus fare and scheduled his interview with Access.

**Linkage Documentation:** Outreach provided resources for men's emergency shelter and homeless court with bus routes for resident client.

**Linkage Medical:** Outreach met with resident client, who is in a skilled nursing facility, and coordinated a series of doctor appointments for him once he is released.

**Linkage Medical** Outreach worked with public health nurse to get a doctor's appointment for non-resident client.

**Linkage Medical** Outreach assisted Newport Beach service provider in having client transferred into a skilled nursing facility.

**Linkage Medical:** Outreach collaborated with public health nurse and assisted client in changing his doctor, ordering a new medical card, and scheduling medical appointments.

**Linkage Other:** Code Enforcement contacted Outreach for assistance regarding a homeless male client. Outreach provided resources to client and contacted his family for support.

**Linkage Other:** Outreach has linked two newly homeless clients to Illumination Foundation permanent supportive housing resources.

**Linkage Other:** Outreach connected non-resident father and son with Newport Beach service provider for deposit assistance.

**Linkage Other:** Outreach picked up medication from a local pharmacy and delivered it to resident client in Anaheim. This client was also assisted in obtaining groceries.

**Linkage Other:** Outreach met with non-resident client and linked her with appointment at Colette's Children Home in Huntington Beach and provided her job resources.

**Other:** Previous reconnection client, met with Outreach seeking assistance. Outreach explained reconnection policy and why client was no longer eligible to receive outreach services.

**Other:** Client that was linked with Oasis and put up in a hotel temporarily until a place came available, was asked to leave the hotel due to his misconduct. Outreach informed client to contact Oasis and check on the status of his case.

**Other:** Outreach purchased two 30-day bus passes for a couple who lost their RV and are now living on the streets.

**Other:** Outreach assisted chronically homeless disabled client in attaining proper paperwork that documents his legal out of county adoption and makes him eligible for medical and social services.

**Other:** Resident client met with Outreach to discuss reconnection options to Arkansas. Outreach will contact client's family to discuss accommodations for the client.

**Other:** Outreach is coordinating with local school for backpack drive for the holidays.

**Field Support:** Outreach and Park Ranger encountered a group of homeless individuals living in encampments. Outreach provided resources and intake hours.

**Community Impact Team:** Teams worked at Mariners Church in Newport Beach.

**Field Supervision:** Outreach has collaborated with Code Enforcement in follow ups with old and existing clients.